

**Press Release  
For Immediate Release**

## **Four Cyberport Community Members recognised for fight against COVID-19 at the Pandemic Innovative Digital Solution Awards 2020**

**Hong Kong, 13 January 2021** – Cyberport is pleased to announce that four outstanding Cyberport community start-ups, namely WildFaces which has developed a vision-based artificial intelligence system, Rice Robotics, who has invented delivery robots and disinfection robots, and EdTech start-ups Snapask and GRWTH, have received awards at the Pandemic Innovative Digital Solution Awards (PIDSA) 2020 organised by the Hong Kong Computer Society (HKCS). Nine awards over four corporate categories were announced, in which four of them went to Cyberport’s start-ups in three categories. The award recognises Cyberport’s community members’ contributions and exemplifies Cyberport’s efforts in promoting technology applications in the fight against the pandemic.

The PIDSA 2020 is a newly created award organised by HKCS and supported by the Office of the Government Chief Information Officer (OGCIO), Cyberport, Hong Kong Information Technology Joint Council, the Communications Association of Hong Kong and other industry bodies. It aims at recognising and promoting outstanding Information Technology solutions and applications that help the community combat the pandemic, sharing successful examples as to gain wider significance, and fostering collaboration between different industries.

The four outstanding Cyberport community start-ups have made significant contributions in the fight against the epidemic through technology: WildFaces received the “Outstanding Tracking and Surveillance Award” for its vision-based artificial intelligence system, which helps identifying body temperatures of people entering the premises among other facilities management functions, thus lowering the risk of possible spread of the disease; Rice Robotics, for its autonomous delivery robots and disinfection robots which have helped lower non-essential human contact, was given the “Outstanding Productivity Award”. One of the “Outstanding Education Award” winners Snapask has worked to provide 30 free one-on-one tutoring sessions for 4,000 underserved students through its EdTech mobile application. Another “Outstanding Education Award” winner GRWTH has provided free-of-charge, online teaching video-on-demand (VOD) services to kindergartens, primary and secondary schools in Hong Kong to support home learning. (For details of the awardees, please refer to the attachment.)

**Peter Yan, Chief Executive Officer of Cyberport**, said, “Cyberport and its community of start-ups remain committed to combatting the epidemic with the rest of society through technology. We are glad to see four of our start-ups and their solutions

recognised for their contributions in the fight against the virus alongside government organisations and other enterprises. Cyberport will continue to work with its start-ups to help society navigate the new normal, all whilst promoting the development of Hong Kong as a smart city.”

In view of the unprecedented challenges brought by the epidemic, Cyberport launched “Braving the Epidemic”, [a one-stop online platform](#) which curates a series of technology solutions from the Cyberport community and provides information on applications that can help the public and enterprises in the fight against the epidemic and adapt to the new normal. Cyberport has also gathered start-ups from different fields to put their strengths together to cater the needs of front-line medical staff, parents, schools and students adapting to home learning, those forced into quarantine at home, grassroot families, as well as small to large businesses reeling from the epidemic’s economic impact.

Appendix 1: The Pandemic Innovative Digital Solution Awards (PIDSA) 2020 Cyberport start-ups awarding list

Start-ups	Awarding projects	Technology solutions
PIDSA 2020 – Outstanding Tracking and Surveillance Award		
WildFaces Technology Limited	Anti-Contagion AI Suite	A vision-based artificial intelligence system designed to identify body temperatures of people entering the premises, thus lowering the risk of possible spread of the disease.
PIDSA 2020 – Outstanding Productivity Award		
Rice Robotics Ltd	Autonomous Delivery and Disinfection Robots	Autonomous delivery robots and disinfection robots can operate elevators, charge, and navigate in crowded areas without help, reducing contact between people during the epidemic and hence reducing the spread of COVID-19.
PIDSA 2020 – Outstanding Education Award		
Snapask Hong Kong Limited	Snapask Safe-at-home Learning Support Scheme	Providing free online tutoring for underserved students. Students use the app to shoot textbook questions and qualified instructors will provide one-on-one interactive homework guidance.

GRWTH Limited	Cloud On-Demand Online Teaching Support Program for the Hong Kong Education Industry	Providing free-of-charge, online teaching video-on-demand (VOD) services to kindergartens, primary and secondary schools in Hong Kong to support home learning.
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For high resolution photos, please download via this [link](#).



Clockwise from top left: Ken Or (Strategy Director, WildFaces) and Ivy Li (Executive Director, WildFaces), Rhaime Kim (General Manager, Rice Robotics), Adam Chan (CEO, GRWTH), and Katherine Cheung (Chief Marketing Officer, Snapask)

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In view of the unprecedented challenges brought by the epidemic, Cyberport launched the [one-stop online platform](#) “Braving the Epidemic” last year.



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**About Cyberport**

Cyberport is an innovative digital community with around 1,600 start-ups and technology companies. It is managed by Hong Kong Cyberport Management Company Limited, which is wholly owned by the Hong Kong SAR Government. With a vision to be the hub for digital technology thereby creating a new economic driver for Hong Kong, Cyberport is committed to nurturing a vibrant tech ecosystem by cultivating talent, promoting entrepreneurship among youth, supporting start-ups on their growth journey, fostering industry development by promoting strategic collaboration with local and international partners, and integrating new and traditional economies by accelerating digital transformation in the public and private sectors.

For more information, please visit [www.cyberport.hk](http://www.cyberport.hk)