

Our Ref.: JLL/CYBT/2022/C/041

11th January 2022

**Notice to
All Tenants at Cyberport 2**

Dear Sir/Madam,

Notification of Scheduled Maintenance for Network Enhancement

As part of our continuous improvement efforts to ensure the performance of Cybersport's IT&T network infrastructure, NOC has arranged a maintenance window to upgrade the firmware of Network switches with details as follows:

Affected period:

15 Jan 2022 (Saturday) 00:00 a.m. to 08:00 a.m.

Affected services:

Partial users of Cyberport3 Core E (3/F,4/F,5/F) &SSFT1 may experience of an around 15-minutes Service interruption on IPN internet and Wi-Fi access will be affected.

Should you have any queries, please feel free to contact NOC at 8100 9503. We apologize for any inconvenience caused.

Yours faithfully,

Cyberport Facilities Management Office

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<https://service.cyberport.hk/csp>

