

Our Ref.: JLL/CYBT/2022/C/502

12th May 2022

**Notice to
All Tenants at Smart-Space IT Street**

Dear Sir/Madam,

Notification of Scheduled Maintenance for Network Enhancement

As part of our continuous improvement efforts to ensure the performance of Cyberport's IT&T network infrastructure, our network operation contractor NOC has arranged a maintenance window to upgrade WI-FI system with details as follows:

Affected period:

12 May 2022 (Thursday) 08:00 p.m. to 00:00 a.m.

Affected services:

The users of Cyberport 3 Smart-Space IT Street may experience of Service interruption on Wi-Fi access will be affected.

Should you have any queries, please feel free to contact our network operation contractor NOC at 8100 9503. We apologize for any inconvenience caused.

Yours faithfully,

Cyberport Facilities Management Office

T: +852 3166 3111

facility@cyberport.hk



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<https://service.cyberport.hk/csp>

