

Our Ref.: JLL/CYBT/2022/C/529

20th May 2022

**Notice to
All Tenants at Cyberport 3**

Dear Sir/Madam,

Notification of Scheduled Maintenance for Network Enhancement

As part of our continuous improvement efforts to ensure the performance of Cyberport's IT&T network infrastructure, our network operation contractor NOC has arranged a maintenance window to upgrade WI-FI system with details as follows:

Affected period:

20 May 2022 (Friday) 08:00 p.m. to 00:00 a.m.

Affected services:

The users of Cyberport 3 core F 9/F may experience of Service interruption on Wi-Fi access.

Should you have any queries, please feel free to contact our network operation contractor NOC at 8100 9503. We apologize for any inconvenience caused.

Yours faithfully,

Cyberport Facilities Management Office

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Welcome to use Cyberport Customer Service Portal!

<https://service.cyberport.hk/csp>

